



## **Case Studies – Guest Services**

### ***Top Tourist Parks of Australia***

#### **The Customer**

The peak body and member parks of the association.

#### **The Need**

To provide guests with pre-paid or coin access on a casual basis to E-Mail access and Internet banking.

To provide free access to member parks web pages to allow forward bookings and provide up to date information on local attractions and park facilities.

Establish a relationship with a single preferred supplier with a recognised brand and track record for the benefit of park members

Create/extend brand recognition with the target audience.

#### **The Solution**

pieNETWORKS provided a turnkey solution including:

- Kiosk design and customisation to TTPA specifications
- Full monitoring and support

#### **Results**

pieNETWORKS are installing customised third generation kiosks on a variety of plans to cater to the specific needs of member parks.